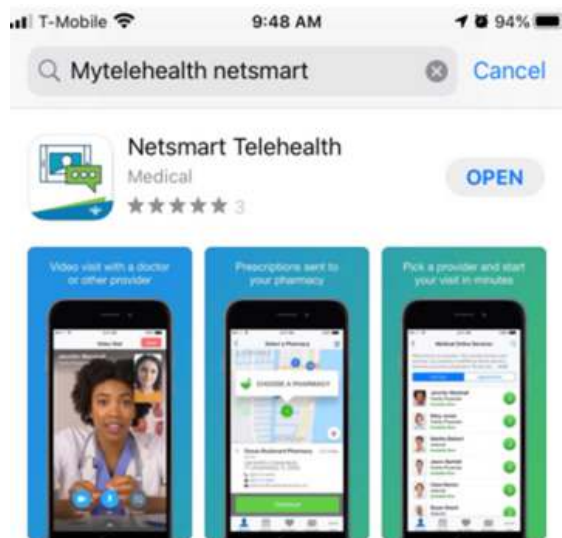


Accessing Telehealth Services

Manual for Smartphones, Tablets & Other Devices

Step 1: Download Netsmart Telehealth

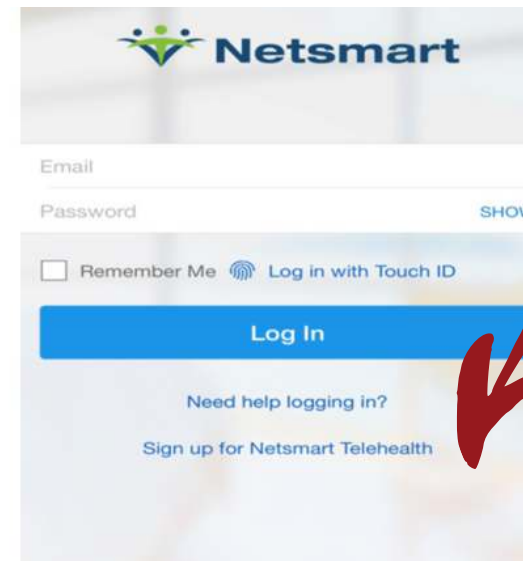
Apple - AppStore
Android - Google Store



Step 2: Login or Create Account

First time user?
Sign up for NetSmart Telehealth

Returning?
Enter email and password



Accessing Telehealth Services

Manual for Smartphones, Tablets & Other Devices

The screenshot shows a mobile application interface for an 'About You' registration page. At the top, there is a status bar with 'T-Mobile', '9:30 AM', and '97%' battery. Below the status bar is a navigation bar with a back arrow and the title 'About You'. The main content area features a header image of hands holding a pen, followed by a note: '*Indicates required field'. The form consists of several input fields: 'First Name (Legal)*', 'Middle Name', 'Last Name (Legal)*', 'Date of Birth *', and 'Gender *'. Below these is a section for location: 'What is your current location?' with 'New Jersey' selected. The next section is for home address: 'Please provide your home address' with 'Address 1 *' and 'Address 2' fields. At the bottom, there is a prominent green 'Continue' button and a small 'New Jersey' label.

Step 3: Enter Your Information

Enter All Demographics

Email

Password

Check off “I agree to these terms of use”

Enter service Key: careplus

Accessing Telehealth Services

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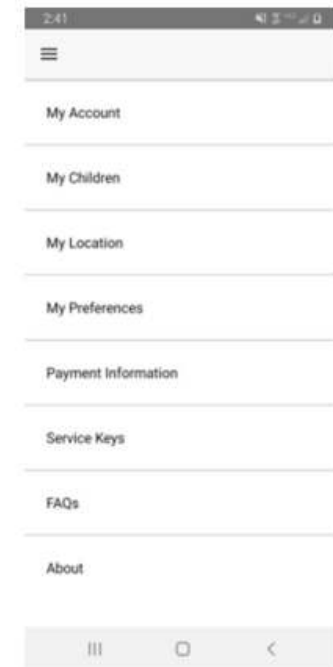
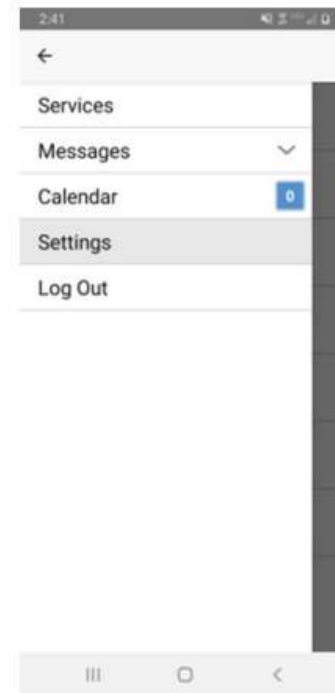
NOTICE:

A service key is required to access the portal.

Although the application says Optional, it is required to access your services.

If you did not enter a service key upon registration:

- Navigate to your settings
- Select Service Keys
- Enter **careplus**

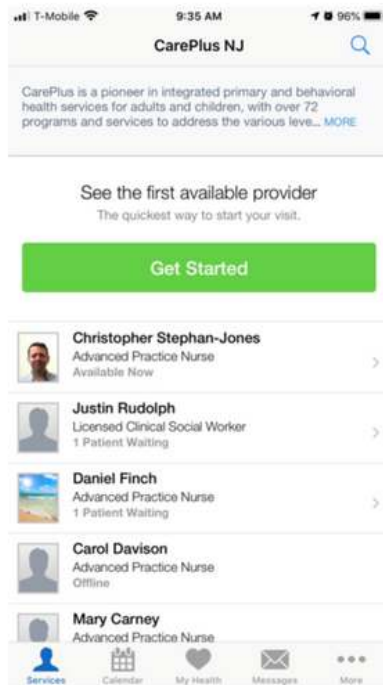


Accessing Telehealth Services

Manual for Smartphones, Tablets & Other Devices

Step 4: Set Up Account

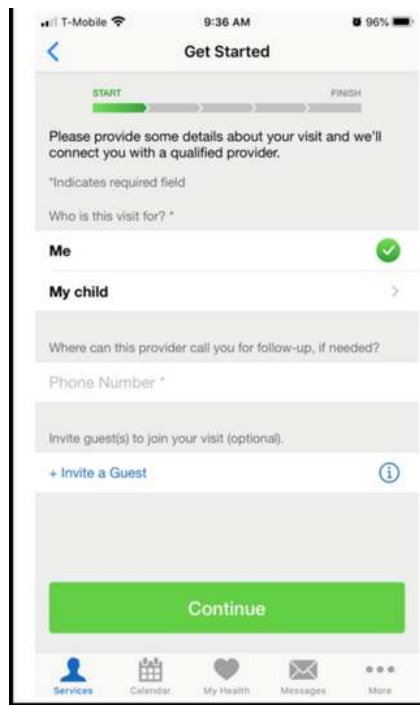
Tap Get Started



Check "Me" as default

Enter phone number

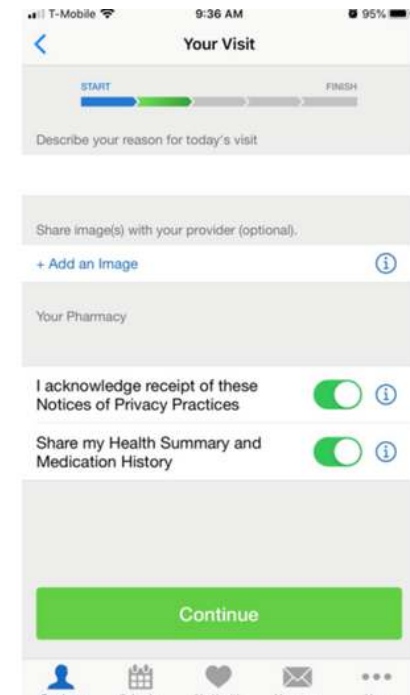
Tap Continue



Check "I acknowledge receipt....."

Check "Share my Health....."

Tap Continue



Accessing Telehealth Services

Manual for Laptop or Desktop Computers

Step 6: Connect to Your Prescriber/Clinician

You are now in the virtual waiting room

Your provider will receive notification and will
“Connect Now”

You will automatically be connected to
provider to begin session

After the session is completed there will be a
general satisfaction question which consumer
can choose to complete or just log off

