

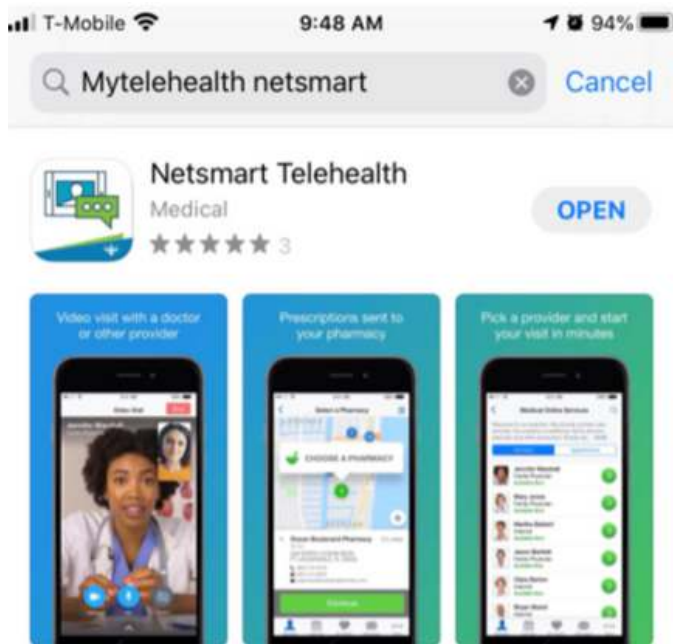
Accessing Telehealth Services

Manual for Smartphones, Tablets & Other Devices

Step 1: Download Netsmart Telehealth

Apple - AppStore

Android - Google Store



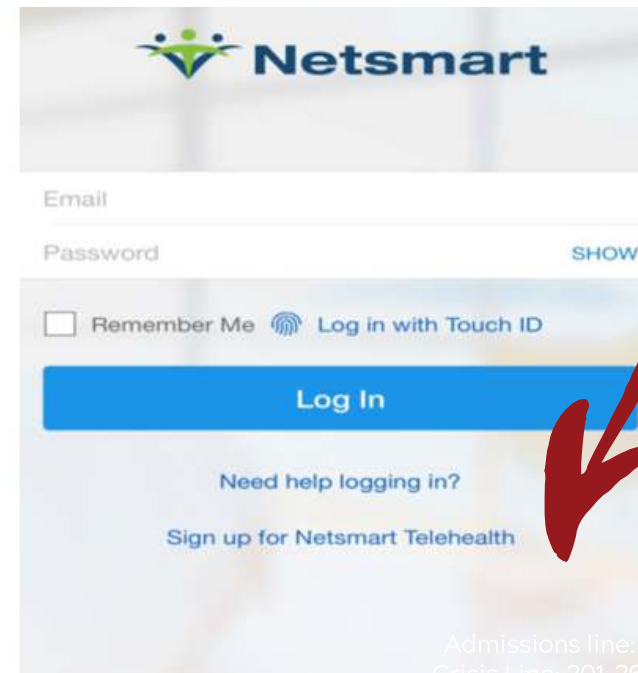
Step 2: Login or Create Account

First time user?

Sign up for NetSmart Telehealth

Returning?

Enter email and password



T-Mobile 9:30 AM 97%

< About You

*Indicates required field

First Name (Legal)*

Middle Name

Last Name (Legal)*

Date of Birth *

Gender *

What is your current location?

New Jersey

Please provide your home address

Address 1 *

Address 2

Continue

New Jersey

Step 3: Enter Your Information

Enter All Demographics

Email

Password

Check off “I agree to these terms of use”

Enter service Key: careplus

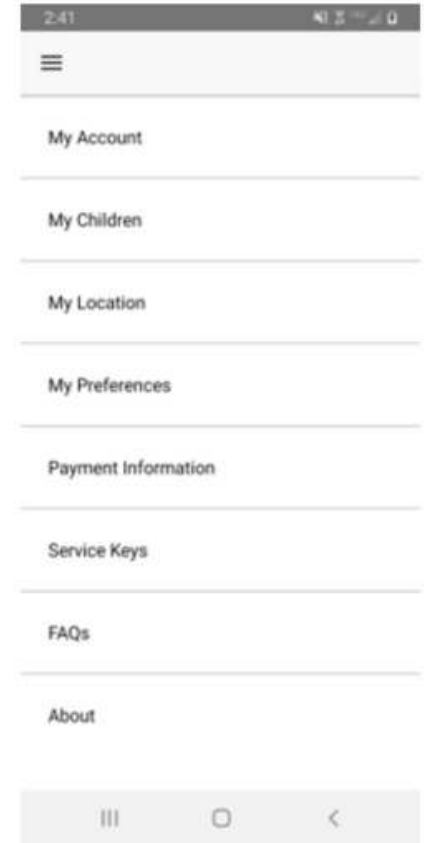
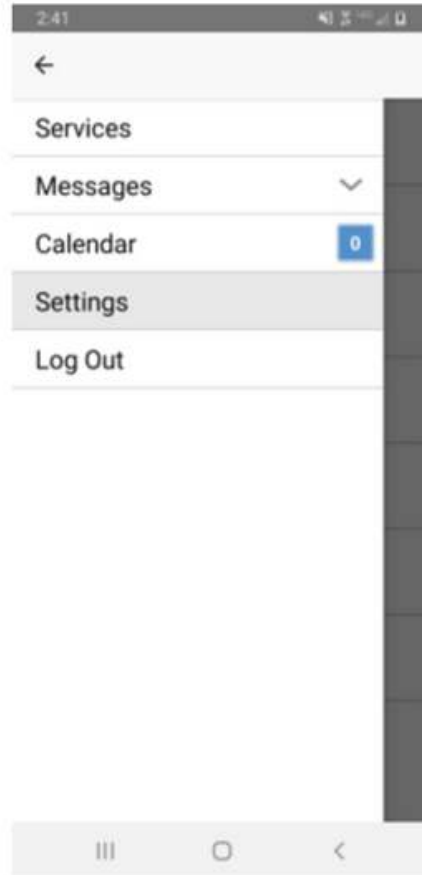
NOTICE:

A service key is required to access the portal.

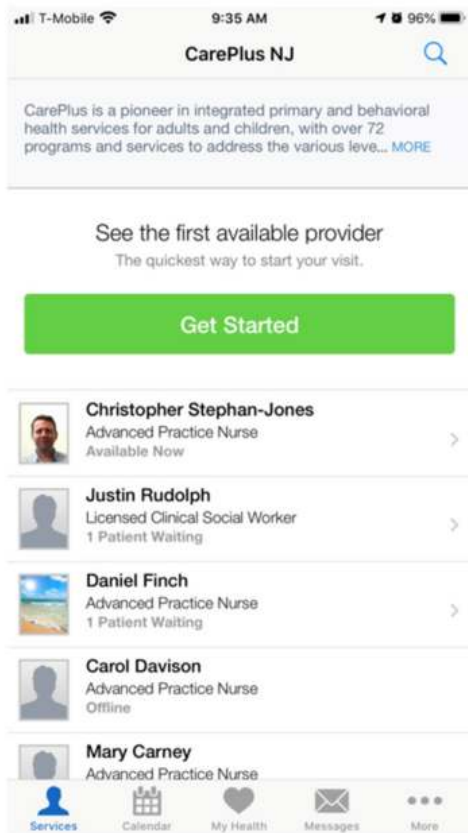
Although the application says Optional, it is required to access your services.

If you did not enter a service key upon registration:

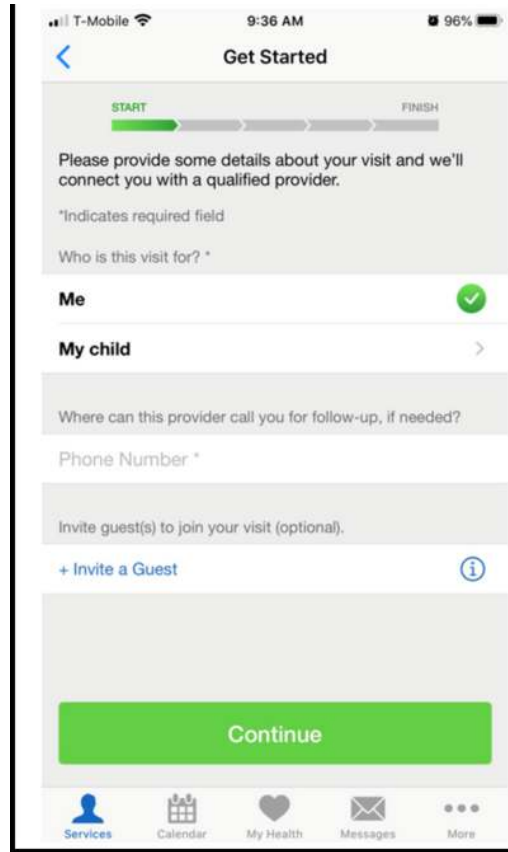
- Navigate to your settings
- Select Service Keys
- Enter **careplus**



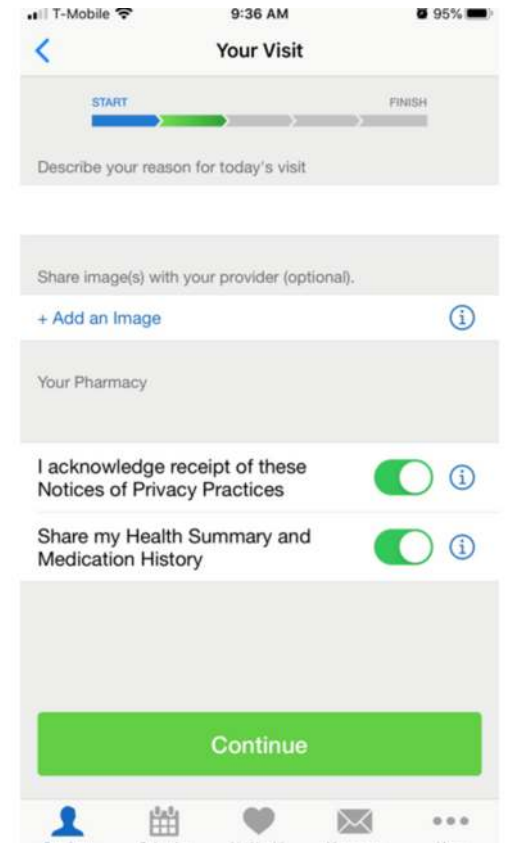
Step 4: Set Up Account
Tap Get Started



Check "Me" as default
Enter phone number
Tap Continue



Check "I acknowledge receipt....."
Check "Share my Health....."
Tap Continue



Step 6: Connect to Your Prescriber/Clinician

You are now in the virtual waiting room

Your provider will receive notification and will
“Connect Now”

You will automatically be connected to
provider to begin session

After the session is completed there will be a
general satisfaction question which consumer
can choose to complete or just log off

