

Care Plus NJ, Inc.

2009 Annual Report

Highlights:

This year Care Plus NJ achieved a new milestone: over 20,000 individuals and families served through our 55 services. The services were offered at 23 service locations as well as through community outreach in Northern New Jersey. Our comprehensive continuum of services has allowed our organization maximize our customers ability to achieve wellness.

Care Plus NJ received designation as having the **highest Staff Satisfaction** in the nation among similar organizations who participate in the Mental Health Corporations of America (MHCA) survey. More importantly, the organization achieved the **highest scores of Customer Satisfaction** for organizations with five or more services participating in the MHCA survey. These are exceptional accomplishments.

Who We Serve:

The individuals and families that benefit from our services are diverse in many ways. The majority of our consumers are adults 36-55 years of age, with women representing slightly more than men. Paramus, Fair Lawn and Hackensack are the municipalities represented as hometowns of our consumers, which is representative of where our largest direct service sites are located. This is expected as we are a community-based organization, serving as a safety net for local residents.

Fiscal Performance*:

Revenue:

Public Support/Grant Income	\$19,205,574
Service/Fee Income	5,483,337
Other Income	3,754,278
Total:	\$28,443,189

Expenses:

Personnel	\$20,569,165
Consultant & Professional	550,625
Materials & Supplies	3,122,860
Facility Costs	1,647,065
Special Assistance to Clients	1,216,749
Other	1,409,522
Total:	\$28,515,985

Net Surplus/Loss: \$75,102

*Unaudited

Direct Consumer Services

Acute Care Services: 6,245 people served

Kristine Pandy, Vice President

- Psychiatric Emergency Screening Program
- Korean-American Outreach Services
- Crossroads Intensive Outpatient Program
- Program of Assertive Community Treatment
- Integrated Case Management Services
- Transition Services (Jail Diversion)
- Supportive Housing Initiative

Sub-Acute & Community Services: 9,069 people served

Kathleen Bianco, Vice President

- Access Center
- Medical Services
- Outpatient Services
- Substance Abuse Services
- Partial Care Services
- Residential Services
- Alfred J. Thomas Home for Veterans
- Employee Assistance Program

Children and Family Services: 3,544 people served

Tara Augustine, Vice President

- Prevention Services
- Community Education
- Protective Services
- Kinship Services
- Transitional/Aging-Out Services
- Crises Response Services
- Children and Adolescent Clinical Services

Client Support Services: 1,563 people served

Brigitte Johnson, Vice President

- Work First NJ Programs
- Supported Employment
- Benefits Counseling
- Care Plus Workforce Solutions

Executive Management Team

Joseph A. Masciandaro, President/CEO

David Ofshinsky, Vice President/CFO

Tara Augustine, Vice President

Kathleen Bianco, Vice President

Brigitte Johnson, Vice President

Kristine Pandy, Vice President

Board of Directors

William Bailey, Chair

Bettyanne McGuire, Vice Chair ♦ Thomas McGinnis, Secretary

Stephen Gavosto, Treasurer ♦ Henry Velez, Past Chair

Barbara Borchardt ♦ Frank Coppola ♦ Marvin Diner ♦ Selma Dubnick ♦ John C. Ford ♦ David Ganz ♦ Ann Guillory

Gunter Hecht ♦ Joseph Masciandaro ♦ Maureen Moriarty ♦ Kimberly Paton ♦ Tony Torchia ♦ Mary Ann Uzzi